

# DEALING WITH A DIFFICULT CLIENT

Tuesday, January 24, 2012 • 8:30 a.m. – 1:00 p.m.

Delaware State Bar Association Office, 301 N. Market Street, Wilmington, Delaware  
4.0 hours CLE credit in Enhanced Ethics for Delaware and Pennsylvania attorneys

## PROGRAM

8:00 a.m. - 8:30 a.m.

### **Registration**

8:30 a.m. – 9:15 a.m.

### **Taking Positions Recommended by the Client: The Bounds of Zealous Advocacy**

The Honorable Jan R. Jurden  
*Superior Court of Delaware*

9:15 a.m. – 10:15 a.m.

### **Avoiding Disciplinary Complaints from Clients**

Charles Slanina, Esquire  
*Finger & Slanina, LLC*  
Frederick W. Iobst, Esquire  
*Office of Disciplinary Counsel*

10:15 a.m. – 10:30 a.m.

### **Break**

10:30 a.m. – 11:15 a.m.

### **Working With the Difficult Client**

Richard A. DiLiberto, Esquire  
*Young Conaway Stargatt & Taylor LLP*

11:15 a.m. to 12:00 p.m.

### **Lawyers' Assistance Program and Professional Guidance Committee**

Karen Jacobs Loudon, Esquire  
*Morris Nichols Arshnt & Tunnell LLP*

I. Barry Guerke, Esquire  
*Parkowski Guerke & Swayze, P.A.*

Carol Waldhauser, Executive Director  
*Delaware Lawyers Assistance Program*

12:00 p.m. – 12:15 p.m.

### **Break**

*Lunch Provided*

12:15 p.m. – 1:00 p.m.

### **Common Ethical Pitfalls with Family Court Appointments**

Sauna T. Hagan, Esquire  
*Kelleher & Laffey*

Margot F. Alicks  
*Richard Layton & Finger, P.A.*